

	Grab	Bluebird
Has Mobile App	Yes	Yes
App has English option	Yes - Go to account (bottom right) - Scroll down to language - Choose English	Yes, to set it up: - Go to account (bottom right) - Go to language - Choose English
App takes foreign credit card	Yes, to add payment method: - Go to account (bottom right) - Scroll down to payment methods - Add payment method	Yes, to add payment method: - Go to account (bottom right) - Go to payment - Add payment method
Can make cash payment to driver	Yes, with Indonesian Rupiah	Yes, with Indonesian Rupiah
Things to know	<ul style="list-style-type: none"> <li>- It offers various services such as GrabCar (car taxi), GrabBike (motorcycle taxi), and GrabTaxi (conventional taxis).</li> <li>- Grab offers multiple payment options, including cash (IDR) and credit/debit cards</li> <li>- Grab often utilizes dynamic pricing, especially during peak hours, bad weather, or high-demand periods. The app provides fare estimates upfront, so passengers have an idea of the expected cost before confirming the ride. When confirming booking, price is final but excludes additional fee such as for parking and toll.</li> <li>- Please note to driver up front for them to pay the parking and toll fee first, and add it to the fare at the end and you'll pay through the app altogether.</li> <li>- Grab is known for its commitment to safety and provides various safety features such as GPS tracking, real-time driver information, and an in-app emergency button. Grab drivers are required to undergo background checks and their vehicles are inspected regularly.</li> <li>- The drivers are like freelancers drivers registered to Grab and hence less standardized/professional</li> </ul>	<ul style="list-style-type: none"> <li>- They provide traditional taxi services.</li> <li>- Bluebird accepts cash payments in Indonesian Rupiah (IDR) and credit/debit cards.</li> <li>- Bluebird's pricing is typically metered, ensuring transparency and fairness in fare calculation. However, it's important to be aware of potential traffic conditions and any additional charges that may apply such as parking and toll</li> <li>- Please note to driver up front for them to pay the parking and toll fee first, and add it to the fare at the end and you'll pay through the app altogether.</li> <li>- Bluebird has a long-standing reputation for its professional service and reliable drivers. Bluebird taxis are equipped with meters, and the drivers are trained and licensed. However, it's important to note that individual experiences may vary.</li> <li>- Customer service is available and responsive</li> <li>- You can schedule book your taxi</li> </ul>
Cost comparison	Relatively cheaper than Bluebird	
Recommended ride service from airport to hotels	No, you cannot book Grab to pick you up at the airport	Yes, there's an official Bluebird booth at airports for transport
Recommended ride service from hotels to SPH	Yes	Yes
Best option for group transportation	Yes, max 3 people in 1 car	Yes, max 3 people in 1 car
How to use	<ol style="list-style-type: none"> <li>1. Download and install the Grab app from your device's app store.</li> <li>2. Open the Grab app and create an account if you don't have one already. You'll need to provide your phone number and email address.</li> <li>3. Once logged in, set your pickup location by either typing in the address or allowing the app to use your device's location services.</li> <li>4. Choose the type of service you need, such as GrabCar (private car), GrabBike (motorcycle taxi), or GrabTaxi (conventional taxi). Select your preferred service.</li> <li>5. Enter your destination address or select it from the app's suggestions.</li> <li>6. Review the estimated fare for the trip. If it suits you, confirm the booking.</li> <li>7. The app will display information about the assigned driver, including their name, photo, and vehicle details. You can track the driver's location in real-time.</li> <li>8. Once you reach your destination, the app will show the fare amount.</li> <li>9. If there are additional charges outside of the trip, such as toll fees or parking charges, please kindly remind the driver to add those charges automatically into the app.</li> <li>10. You can pay either with cash or using one of the available electronic payment methods, depending on your preference.</li> </ol>	<ol style="list-style-type: none"> <li>1. Download and install the My Bluebird Taxi app from your device's app store.</li> <li>2. Launch the app and create an account if required. Follow the instructions provided, including providing your phone number and email address.</li> <li>3. Upon logging in, you'll be presented with the main screen. Set your pickup location by entering the address manually or using your device's location services.</li> <li>4. Confirm the pickup location and select the appropriate Bluebird taxi service.</li> <li>5. Enter your destination address and review the estimated fare.</li> <li>6. Once you're ready, tap on the "Book" or "Request" button to request a Bluebird taxi.</li> <li>7. The app will show you the details of the assigned taxi, including the driver's name and taxi number.</li> <li>8. When the taxi arrives, verify that the driver matches the information displayed in the app.</li> <li>9. Enter the taxi and provide the driver with your destination.</li> <li>10. At the end of the trip, the driver will use the taxi's meter to calculate the fare.</li> <li>11. If there are additional charges outside of the trip, such as toll fees or parking charges, please kindly remind the driver to add those charges automatically into the app.</li> <li>12. Pay the fare in cash using Indonesian Rupiah (IDR).</li> </ol>
Related places to travel	<b>Tangerang Area</b> SPH Lippo Village -The School <i>For your stay:</i> Aryaduta Hotel Lippo Village Episode Hotel Gading Serpong JHL Solitaire Hotel Gading Serpong  <b>Jakarta Area</b> Soekarno-Hatta International Airport	
Other...safety concerns?	Ensure car plate number or taxi number with the one shown in the app before going in the car.	